**DPU Double Check Bot Product Testing & Feedback Form**

Please fill out this user testing form with your feedback and thoughts for improvement.

December 6, 2019

**Name:** Nathan Forster

**Day of the week emailing of results would be most helpful:** See below

**Any suggestions for improvement:** For operational purposes, it might make more sense to have the bot execute its functions on different days. For the AAG assignment items (items 1–3), Monday morning would be best because that is when Rebecca and I assign cases. For orders and briefs, the previous Friday might be better because then the bot can be used to help make the first draft of the Bi-Weekly Report.

Also, I would rename items 2 and 3 to be “Record\_of\_All\_Dockets\_No\_AAG” and “New\_Weekly\_Dockets\_Without\_AAG” just to make the difference between those two outputs a little more apparent. The explanation in the email made a lot of sense, but someone looking at the results in isolation might be confused.

**Any aspects that did not work for you: No**

**Any questions you have about the results or the bot:** The only question I have is whether the record of dockets with AAG will display multiple AAsG on cases with multiple AAsG, or whether it only shows the first name listed.

**Any features that would be helpful: No**

**On a scale of 1-4 (with 1 being the worst) please score the following categories/questions**

4

**The email was helpful in explaining what the results were, and where they were located: 4**

**The email explained how the results were displayed in the excel sheet: 4**

**The results were understandable and presented clearly: 4**

**The results can be used in practice without altering the data:**

(i.e. can you integrate the results without having to manipulate the data) 4

**Any other thoughts, suggestions, feedback, feel free to write below:** Overall, I think this is a very well-designed tool that exceeded my expectations.